



International Federation  
of Red Cross and Red Crescent Societies  
**Global First Aid Reference Centre**

## **SURVEY EUROPE ZONE: RED CROSS / RED CRESCENT NATIONAL SOCIETIES AND EMERGENCY MEDICAL SYSTEM**



The main aim of this short questionnaire is to compare the involvement of Red Cross / Red Crescent National Societies within the National Emergency Services and to increase data base on the subject.

We would like to thank the following National societies for have been responding to our questionnaire:

**Albanian Red Cross**  
**Andorran Red Cross**  
**Armenian Red Cross Society**  
**Austrian Red Cross**  
**Belgian Red Cross**  
**Bulgarian Red Cross**  
**Czech Red Cross**  
**Danish Red Cross**  
**Finnish Red Cross**  
**French Red Cross**  
**Georgia Red Cross Society**  
**German Red Cross**  
**Hungarian Red Cross**  
**Irish Red Cross Society**  
**Kyrgyzstan (Red Crescent Society of)**  
**Republic of North Macedonia (The Red Cross of the)**  
**Magen David Adom in Israel**





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Malta Red Cross Society  
Monaco (Red Cross of)  
Montenegro (Red Cross of)  
Netherlands Red Cross (The)  
Portuguese Red Cross  
Romanian Red Cross  
Russian Red Cross Society (The)  
Serbia (The Red Cross of)  
Slovak Red Cross  
Spanish Red Cross  
Swiss Samaritans Red Cross  
Ukrainian Red Cross Society

## General Data

**Timeframe:** from 20<sup>th</sup> September – 23<sup>rd</sup> October 2019

**Number of respondents/countries:** 28

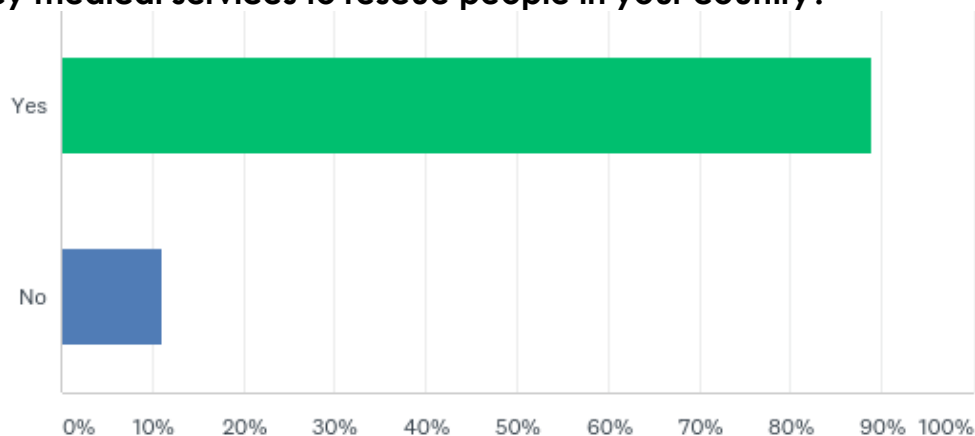
**Position of the respondent:** First aid Coordinator

**Contacts and lead:** Through [Global First Aid Reference Centre, first.aid@ifrc.org](mailto:first.aid@ifrc.org)

A 5 questions online survey has been sent to all the National Societies of the IFRC Europe Zone.

## Results

**Does your National Society work with public agencies such as firefighters or emergency medical services to rescue people in your country?**





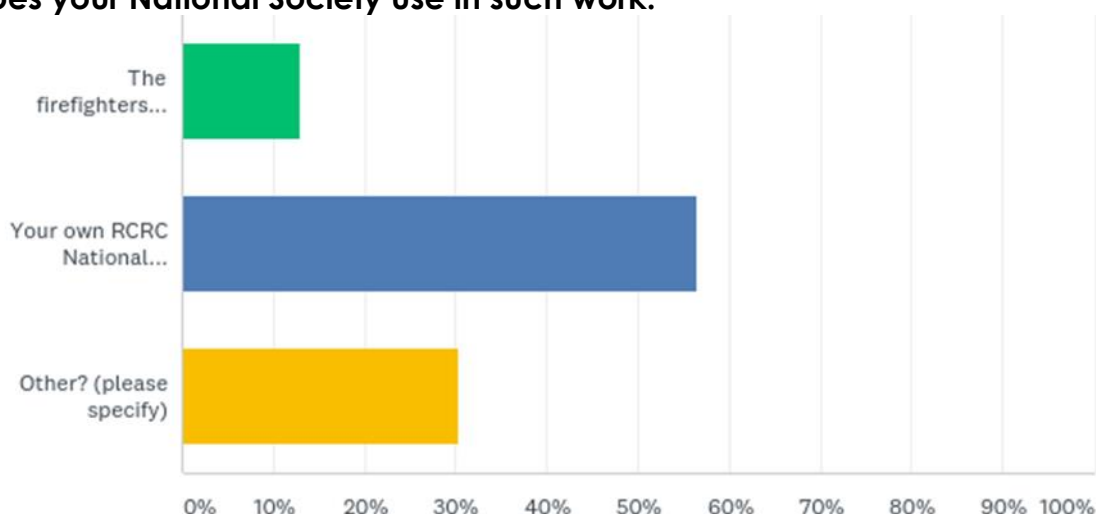
Only 3/28 respondents indicated that they don't work directly with National emergency services: Georgia RC, Serbian RC and Albanian RC. Israel (Magen David Adom) is the main provider in term of EMS, so for them questionnaire was irrelevant.

### Which human resources do you dedicate to such work?

ANSWER CHOICES	RESPONSES	
Your National Society volunteers	50.00%	12
Your National Society employees	0.00%	0
Both	50.00%	12
TOTAL		24

Volunteers are always involved in working in Emergency response.

### Does your National Society use in such work:

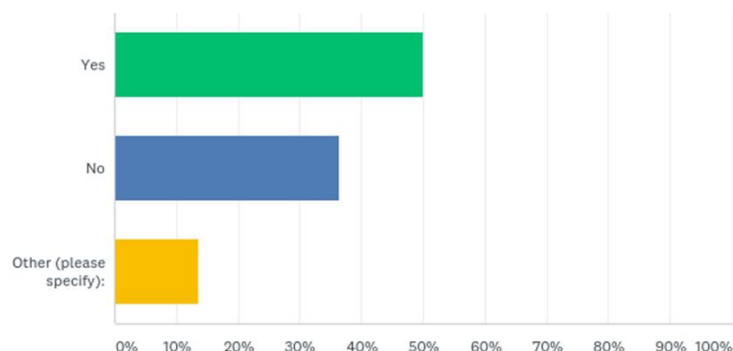


57% of the NS use their own RC/RC ambulance except Monaco, Austria and Ukraine (they are in the firefighter ambulance). It depends of the type of operation but some NS include in their ambulance: first aid activities, food, psychosocial support team etc.

### Does this work include your National Society being part of the dispatching centre?

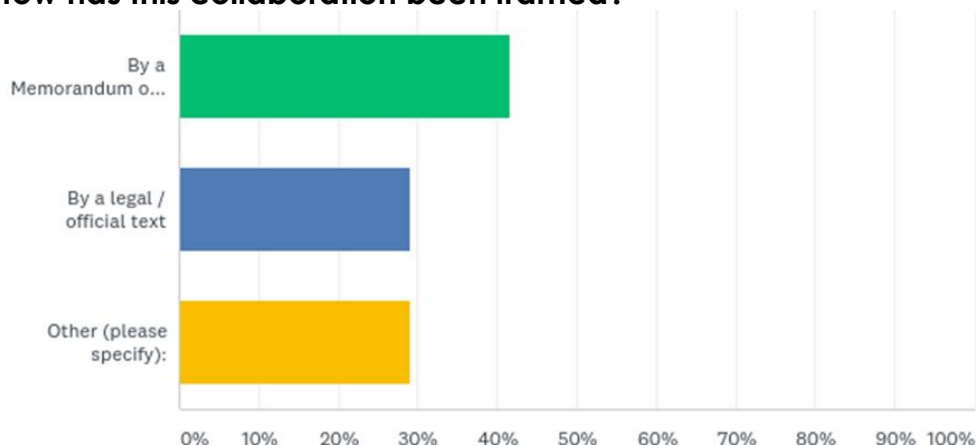


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The half of the respondents indicated that they are part of the dispatching center. For Slovak Red Cross, it's only the case for mountain rescue.

### How has this collaboration been framed?



The majority of the NS sign a Memorandum of Understanding, for specific operations like weather related-issues, intervention in rural area, attempts. Only the Netherlands, Germany, Austria, Czech Republic, Montenegro and Bulgaria have a legal text.

## Conclusion

All the respondent of our survey indicated working with their National Emergency Services and it's a long-term collaboration, as part of their auxiliary roles (An agreement is signed). Governments count on the NS teams especially on mass casualty disasters but in the Europe Union, a lot of common mechanisms are identified for global events, area characterized by severe conditions and challenging geography. The majority of the National Societies are working in close collaboration or directly in the dispatching centre and the taskforce is mainly composed by volunteers

Unfortunately we lack of responses for emergency response in the RC situated in North Europe.



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## Ressources and more

- ✓ **General Inspectorate for Emergency, Ministry of interior in Romania:**  
<https://www.igsu.ro/>
- ✓ **Austrian Red Cross:** <https://www.rotekreuz.at/en/en/ambulance-services/>
- ✓ **Monaco Red Cross:** <https://www.croix-rouge.mc/nos-actions/secourisme/>
- ✓ **Netherlands Red Cross:** <https://www.rodekruis.nl/ehbo/ehbo-op-evenementen/>
- ✓ **Malta Red Cross:** <http://www.redcross.org.mt/en/ambulances-and-medical-services>
- ✓ **Swiss Samaritains:**  
[https://www.samariter.ch/sites/default/files/media/documents/Prospekt\\_Kursangebot\\_A5\\_3.pdf](https://www.samariter.ch/sites/default/files/media/documents/Prospekt_Kursangebot_A5_3.pdf)
- ✓ **British Red Cross:** <https://www.redcross.org.uk/about-us/what-we-do/uk-emergency-response>
- ✓ **Red Cross UE Office civil protection projects:**  
[https://redcross.eu/projects?theme\\_id=3](https://redcross.eu/projects?theme_id=3)

### IFRC Global First Aid Reference Centre, hosted by French Red Cross

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